

ATR-I: Recovery Support Services PROVIDER STANDARDS FACT SHEET Transportation

Because many clients do not have transportation due to financial limitations or lack of a positive support structure, reliable transportation is crucial to keeping the client committed to the recovery process. Under the ATR-I program, transportation services are provided to clients who are engaged in treatment and/or recovery support appointments and activities and who have no other means of obtaining transportation. Transportation services may be provided by an agency or an individual provider.

Reimbursement is not available for transportation services to and from employment.

Core Capabilities

Transportation providers will be expected to provide the following services and perform the following tasks:

- a. provide services to transport clients to and from treatment or recovery support services.
- b. provide services at a time and location that is suitable for the client to attend clinical treatment or recovery support services.
- a. transportation is by the most direct route practical.

Applicable Standards

1. Anyone providing transportation for ATR-I clients must, at a minimum, meet the following standards:
 - a. have a valid driver's license. Agencies shall maintain documentation of appropriate licensure for all employees transporting clients.
 - b. adhere to all laws, rules and regulations applicable to drivers and vehicles of the type used.
 - c. continuously maintain liability insurance that covers passengers. Individual providers must carry at least the minimum insurance required by Idaho law. If an agency permits employees to transport clients in employee's personal vehicles, the agency must ensure that adequate insurance coverage is carried to cover those circumstances.
2. Other modes of transportation, including personal vehicle, assistance by family, friends and charitable organizations, are unavailable or impractical under the circumstances.
3. Individuals providing transportation services or who have unsupervised direct contact with children under 18 (eighteen) years of age, must have a current

Criminal History Check. Checks must be conducted by the Idaho Department of Health and Welfare.

4. Transportation is not covered by the service to which the client is being transported.
5. The person for whom services are billed is actually transported for all the distance billed.
6. Transportation is paid on a reimbursement basis only.